



Sevenoaks & Swanley Christmas and New Year Emergency contacts 2020-21



Emergency Helplines

- * **Emergency services: 999**
- * **Non-urgent police enquiries: 101**
- * **National Domestic Violence Helpline: Freephone 0808 2000 247**
- * **Samaritans: Call free on 116 123.** "For anyone in distress or despair, Samaritans will always be there - all day - every day - even on Christmas Day."
Or **Email: jo@samaritans.org**

Homelessness

- * **Porchlight: 24-hour Helpline 0800 567 76 99**
- * **House of Mercy: 01474 329 514** (Edwin Street, Gravesend)
- * **Crisis at Christmas: 0300 636 1967**

Sevenoaks Foodbank

- * **Loaves and Fishes Foodbank:** Closed for collection and delivery on Thurs 24th Dec but open as usual on Thursday 31st December. Email sevenoaksfoodbank@gmail.com if required.
- * **Sevenoaks Larder:** Open as usual (Mon, Wed & Fri 10am-12pm, Tues & Thurs 12-2pm) except closed on Friday 25th Dec and Fri 1st Jan.
- * **Swanley Foodbank:** Open as usual on Tuesday 22nd and Tuesday 29th Dec.

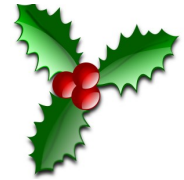
Sevenoaks District Council

- * **Sevenoaks Office:** Closed on Thurs 24th Dec to Mon 28th Dec, open Tues 29th - Thurs 31st Dec and closes Friday 1st Jan. Open as usual from Mon 4th Jan.





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Out of Hours / Emergency Numbers

- * **Sevenoaks District Council Out of Hours Number:** 01732 227 000
Call this number for dangerous structures, dangerous trees, flooding and other major emergencies, noise, licencing issues, fumes and emergency environmental health complaints.
- * **Kent Count Council Adult Social Care Out of Hours Number:** 0300 041 91 91
- * **National Power Cut Emergency Line:** 105
- * **Electricity:** 0800 40 40 90
- * **Gas:** 0800 111 999
- * **Water:** The following water companies serve Sevenoaks District; * South East Water 03330 000 365 (Sevenoaks, West Kingsdown and surrounding areas) * Sutton and East Surrey Water 01737 772000 (Edenbridge and surrounding areas) * Thames Water 0800 316 9800 (Swanley and surrounding areas and Westerham and surrounding areas)

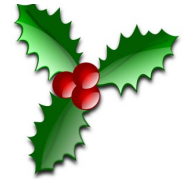
Advice Together Partners

- * **Citizens Advice in North & West Kent:** Whilst local services are closed Thurs 24th Dec, reopening Mon 4th Jan, our telephone Adviceline is open throughout the period except for bank holidays - please call freephone Adviceline 0808 278 7810.
- * **Edenbridge & Westerham Citizens Advice:** Closed Wed 23rd Dec and reopening Mon 4th Jan.
- * **Age UK Sevenoaks & Tonbridge:** Office closed from midday on Thurs 24th Dec, reopens Mon 4th Jan. We will **not** be holding our usual "**Open Christmas**" at our day centre in Sevenoaks this year due to Covid-19 restrictions. Hot meals and afternoon tea delivery services, shopping and housework, help with equipment and aids, chiropody and hearing aid clinics will also close during this period.





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Advice Together Partners (Continued)

- * **CROP:** Closed from Fri 25th Dec until Mon 4th Jan
- * **Crosslight Advice (Formerly West Kent Debt Advice):** Closed from Wed 23 December and reopens Mon 4th Jan.
- * **DAVVS (Domestic Abuse Volunteer Support Service):** Closed from 4pm on Thurs 24th Dec, reopens Monday 4th Jan.
- * **Kent Family Mediation Service:** Closed from Wed 23rd Dec 4.30pm and reopens Mon 4th Jan 9.30am.
- * **Porchlight:** Contact the central helpline over the festive period (pg.1)
- * **Sevenoaks District Council HERO Project:** Contact Sevenoaks District Council main telephone reception on 01732 227000 for assistance.
- * **Sevenoaks District Council One You:** Contact Sevenoaks District Council main telephone reception on 01732 227000 for assistance.
- * **Sevenoaks District Council Private Sector Housing:** Contact Sevenoaks District Council main telephone reception on 01732 227000 for assistance.
- * **Tunbridge Wells Samaritans:** Open as usual everyday, including Xmas Day.
- * **West Kent Housing Association:** Closed from 3pm on Tues 24th Dec and will reopen Sat 2nd Jan. In case of emergencies when offices are closed, please contact 0800 169 1122.
- * **West Kent Mediation:** Emails and telephone messages will be monitored throughout the period.
- * **West Kent Mind:** Closed from Thurs 24th December, reopens Mon 4 Jan.

Wishing you a Merry Christmas and Happy New Year





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Pharmacy Opening Times

Pharmacy	Address	Telephone	Friday 25 th Dec	Mon 28th Dec	Fri 1st Jan
Bat & Ball Pharmacy	133 St Johns Hill, Sevenoaks, TN13 3PE	01732 453094	10.00 - 13.00	Closed	Closed
Boots the Chemists	120 High Street, Sevenoaks, TN13 1XA	01732 454276	Closed	10.00 - 16.00	10.00 - 16.00
Lloyds Pharmacy (Inside Sainsbury's)	Oxford Road, Sevenoaks, TN14 5EG	01732 457017	Closed	10.00 - 16.00	10.00 - 16.00
Your Local Boots Pharmacy	10 Tubs Hill Parade, London Road, Sevenoaks, TN13 1DH	01732 456570	Closed	10.00 - 14.00	Closed
Asda Pharmacy	1 Alexander Grove, London Road, Swanley, BR8 7UN	01322 661970	Closed	09.00 - 18.00	10.00 - 17.00
Boots the Chemists	27 High Street, Edenbridge, TN8 5AD	01732 863215	10.00 - 13.00	Closed	Closed

For further information from the NHS call 111 or on the internet at: www.nhs.uk

Information from NHS England—correct at time of publishing.

Please check with pharmacy before travelling.

